

KYC Panel Overview

The KYC Administration Panel is the essential tool for you to work with your online application. Here you can manage Know Your Customer applications. The presented solution is prepared for rebranding for the client's brand. The document is divided into sections that describe the various components of the system. Each section contains a screen presenting the functionality and a detailed description of the states occurring in it.

Terminology

This section explains a number of key terms and concepts used in this document.

Name	Description
Customer, Partner	Customer who uses MPA.
Operator	User using the Admin Panel.
Balance	Representation of funding collection in specific currency.
Session token	Access to the system by a web application user is secured using a session token to uniquely associate the session with the user. It is required to perform any action.

KYC

KYC (Know Your Customer) page enables Operator with Admin role to manage end users' verification applications. Customer application page consists of:

1. Filters section - application can be filtered by Customer ID, date of creation and status.
2. Lists of applications

Parametr	Description
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ID	KYC application ID.
Customer ID	End user ID given by Verestro.
First name	End user first name.
Last name	End user last name.
Status	KYC application status. Available values: In progress, Accepted, Rejected.

After clicking on a row of the list, Operator is navigated to KYC application detailed view.

partnerbank Hi John, Admin
Your session will expire in: 12:45

Customer applications > Customer ID: 10078

Details

Customer ID	10078
Application ID	0fd0b2f4-daed-47b0-bf74-1a38064f6f21
First name	John
Last name	Smith
Phone number	11999999969
E-mail	ricogmacedo+35870715869@gmail.com
Status	In Progress
Application date	2023-07-17 14:39:26
City	qualquer
Street	Poznanska
Number	1
Apartment	complemento

In Details section all informations provided by end user are presented. Some of the data can be edited regardless of KYC application status [?]. Pencil icon indicates editable data.

Below Details section Operator can find documents attached to KYC application. Files can be added by end user during KYC process or by Operator with "Drag and drop" functionality available below files list. Admin Panel support following file formats: pdf, jpeg, png and jpg. Each file size is limited to 2 MB.

At the right bottom corner of the page Operator with Admin role can see 3 buttons to change KYC application status:

1. Success - changes KYC application status to "Accepted"
2. Fail - changes KYC application status to "Rejected". End user has to create new KYC application.
3. Block - changes KYC application status to "Rejected". End user cannot create another KYC application.

Drop a file or browse

Accepted types: .pdf, .jpeg, .png, .jpg Maximum file size: 2.00MB

When changing KYC status to "Success" Operator has to select Risk Level for given end user, selecting one of following values: Low, Medium, High.

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